

**Corina Apostoleanu**  
**The Dynamics of the Library -Type Structures in the Contemporary Society. Public Networks**

Even from the beginnings, the public library defined its existence both by its mission to store books and other materials and the way information was brought to the public. Now, the public library is an information centre for the local community, continuing its role of supporting education, culture and social development. The public library promotes socialization, contacts among different social groups and houses debates on community problems.

Important changes have been brought in the actual public library by the information technology. The public library complete transformation from an organization observing the development of social progress into an organization making to change the social environment by participating into formation and information of its users, as beneficiaries of the information technology which has brought the great difference between the old and the new libraries.

It is difficult to approach all the aspects of the total quality involvement in a library structure in this paper, but our intention is to underline those aspects concerning the real transformation a public library should meet in the contemporary society.

**Keywords:** *public libraries; public administration; total quality management; cultural institutions*

**Letiția Buruiană**  
**“V.A Urechia” Library - Tradition and Modernism in Serving Community**

The article reviews some important moments of the history of the “V.A. Urechia” County Library of Galați, from its foundation since now.

**Keywords:** *public libraries; cultural institutions*

**Ionel Alexe**  
**The Changing Paradigma in Collections Development**

Our study focuses upon the process of public libraries collections development, trying to propound an alternative conception to the determinist theories on this social aspect, almost dominating the older or the most recent research in our country and abroad. According to this theory, named the integrating paradigma, the collections development in a public

library means an interaction between librarians and users, with adaptation signification, regarding the library collections. Our essay offers also an interpretation of the role presented to the librarian by the community (position tasks), as a manner to organize the environment of the interaction between librarians and users and a short analysis of the essential attributes of the collections development.

**Keywords:** *public libraries; collection development; determinist paradigma; social interaction; social agent*

**Nicolae Sârbu**  
**Struggle with Utopia in the Public Library. The Core of a Larger Cultural Project**

The library managers take into consideration far-reaching plans for their institutions, usually confronting with the passivity of the local administration. „Paul Iorgovici” County Library from Reșița has edited an important number of papers, assuming the responsibility of promoting local cultural values. The institution has opened „Banatica” Book Centre, an English-American department, beside the French book department already existing. There are a lot cultural activities to be mentioned and partnerships with libraries in France, Austria and Serbia. Beyond these achievements there is still a discontentment feeling regarding the room and documents storage in normal conditions problems. The institution management team intends a real cooperation among the libraries in the Romanian Library Association, for the benefit of all kind of libraries.

**Keywords:** *management; cultural projects; cooperation; professional associations*

**Liliana Lazia**  
**Management Project for “Ioan N. Roman” Constanța County Library between 2006-2010**

The author presents some of the long term projects and programmes for “Ioan N. Roman” Constanța County Library with their main objectives, underlining the contribution these actions bring to the institution evolution towards the improvement of the services and increasing the visibility of the public library in the community. The mentioned programmes and the projects aim: collections development, services modernization and diversification, putting

into practice an automated system for local interest in cooperation with other types of libraries, community information services development, the diversification of cultural offer, promoting competition, promoting experiment and innovation, applying the efficiency principles.

**Keywords:** *public libraries; management; managerial project*

**Mihaela Voinicu**  
**Usability - the Ability of Creating the Web Pages in an Efficient Way**

The site of a library must cater for a practical purpose. The site is used as an on-line marketing instrument and, in general, is the way of accessing the information offered by the library from a distance.

The article approaches the theme of analysis of the usability of a site. Under the given context, the usability refers to the content of the site, the structure of the site, the design of the site, the elements of navigation, and the interaction with the visitor.

It is underlined the growing importance which the creation of a Web page has and there are presented some rules to obtain an efficient web page.

Finally, the author makes a short presentation and analysis of the Romanian public libraries homepages.

**Keywords:** *public libraries; Web pages; evaluation; usability*

**Ionel Alexe**  
**Discontent with the Library**

Library users’ dissatisfactions exist. Why? Because the library services, resources or procedures do not really meet users’ expectations. Our conjecture is that the discontent with the library service can advance on one of the following routes: reducing the disagreement between demand (expectations) and answer (reality) by adjusting the expectations, leaving complaint behind through fruitful behaviour, guiding grievance to aggression, regression or fixation. Complaints could be problems themselves, but more important they are signs, something that indicates the presence of library disorders. We think that library management have to concentrate on these problems, in an analytical and flexible way.

**Keywords:** *management; users; discontent; cognitive dissonance; frustration theory*